

Motorola i576 Instructions

Thank you for choosing Amigo U.S. phone service in Israel. Please read instructions carefully!

Technical service for Amigo Phones Only or to report a lost/stolen phone in Israel dial *1818 from your Amigo phone or 057-9031770 from any other phone.

(For modem and blackberry support please see your instruction sheet for tech support options)

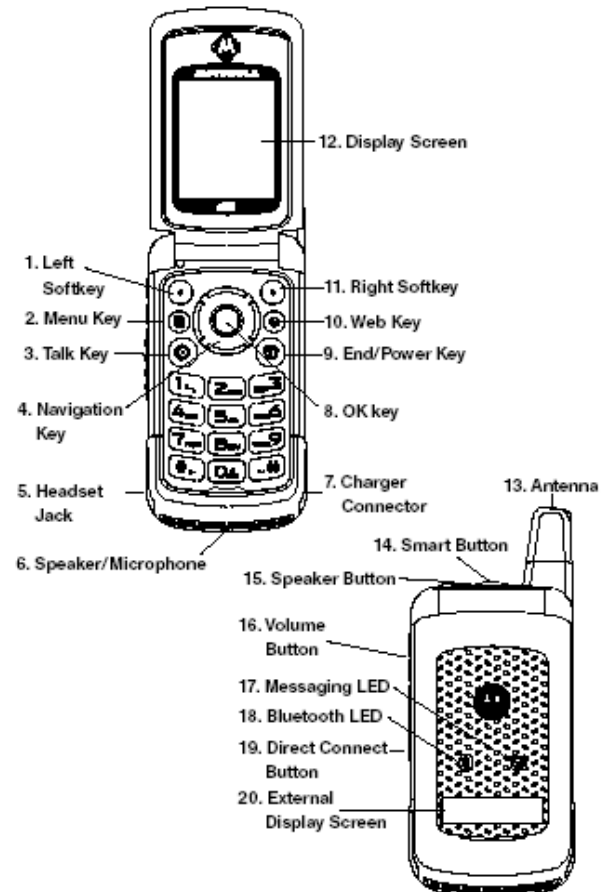
- All prices quoted assume that the user follows directions.
FOR DIALING INSTRUCTIONS SEE ITEM # 2.
- You can find your Amigo phone number on a sticker on the back of your phone. This number begins with 057 and is followed by a set of numbers. Underneath your Amigo phone number is your Amigo PTT number. Instructions for using PTT can be found in item # 2.
- To dial your Amigo phone from outside of Israel your callers must *first* dial 011-972, *then* your phone number - *no 0 before the Israeli 57 area code required.*
- Your Amigo phone may work in the U.S. in ROAMING MODE; customers choosing to use this service will be charged \$3.50 PER MINUTE, PLUS airtime for incoming and outgoing calls and will be charged from the date of the first call.
Amigo U.S. strongly discourages such use.
- SIM cards/ codes may not be altered or changed.
- Phones must be returned or postmarked within 2 business days.

1. HOW TO USE YOUR AMIGO PHONE

- To turn your phone **ON** or **OFF**, press and hold the **POWER** button for two seconds.
- If phone is in Hebrew press **Menu**, then **0**, highlight **English** and press **OK** button.
- To access the main menu, press the **MENU** button on the left; press a second time for sub-menus.
- To scroll through menus and lists, use the up/down/right/left **NAVIGATION** keys.
- To select a highlighted item in a menu, press **OK** button in the middle.
- To return to the idle screen, press the **END** button to the lower right of **OK**.

2. HOW TO MAKE PHONE CALLS AND USE THE WALKIE-TALKIE

- To make a **LOCAL CALL WITHIN ISRAEL**, turn phone **ON**, dial the area code, phone number, and then press the **SEND** button (*In Israel you must dial the 0 as part of the area code, Ex. 057*).
- To make an **INTERNATIONAL CALL FROM ISRAEL**, turn phone **ON**, press and hold the 0 button for two seconds until the + sign appears, then dial the country code, area code, and phone number, then press the **SEND** button.
Example: To call Amigo's New York office from Israel, you would press AND HOLD the 0 button until the + sign appears, and then simply dial 1-718-258-5200. OR dial 013, the country code, area code, phone number and press the SEND button. Note: Using any other access for international dialing may result in higher per minute rates.
- Each Amigo phone has its own Push to Talk (PTT) number. The PTT number is used to connect walkie-talkie calls to other Amigo phones.



- To connect to another Amigo phone with the walkie-talkie, dial their PTT number and press the **DIRECT CONNECT BUTTON**, which is the large rectangle on the left side of the phone. Your Amigo phone will make a CHIRPING sound to let you know your call is connected. Once you're connected, press AND HOLD the **DIRECT CONNECT BUTTON** to talk. To listen, let go of the **DIRECT CONNECT BUTTON**.
- To HANG UP, just close the phone or press the **END** button

3. HOW TO USE THE PHONEBOOK ON YOUR AMIGO PHONE

- From the idle screen, select the **Contcs** menu by pressing the left **SOFTKEY**.
- **[New Contact]** will be highlighted. Press **OK**. The **Contact Details** screen will appear.
- Use the phone's numbers to enter **Name**
(To change language press **MENU**, scroll to and highlight **Languages**, press **OK**, highlight **English** & press **OK**, delete Hebrew characters)
- Enter **Mobile No.** and any other info you wish to store then press **OK**. Use **Private** to store **PTT** number.
- To save the new number, select **Save** by pressing the left **SOFTKEY**.

4. Text Messages

- To create a new SMS, click the **Right Arrow**, **Create Message** will be highlighted and Press **OK**
- Enter the recipients number in the **TO** field. (ensure you insert a + for international recipients)
- Highlight **Msg** and press **OK** to begin your message.
(To change language press **MENU**, scroll to and highlight **Languages**, press **OK**, highlight **English** & press **OK**)
- Press **SOFTKEY** under **Send**

5. HOW TO SET UP AND CHECK VOICE MAIL

- To set up your Amigo's voice mail for the first time, dial **151** and press **SEND**. Follow voice prompts to record greetings and save a personalized password.
- If you are ever prompted for a default password, use **4444**.
- If the initial set-up for voice mail is not working, or if you need to reset your password at any time, dial ***1818**, and ask the representative to reset the voice mail and/or password.
- To check your voice mail, dial **151**, during your greeting press * key, enter your password followed by the * key.

6. HOW TO REPORT A LOST OR STOLEN PHONE

1. To report a lost phone Dial ***1818** from an Amigo phone, or 057-9031770 from any other phone and ask the representative to suspend service immediately. **BE SURE TO OBTAIN A CONFIRMATION NUMBER.**
2. Then call the Amigo U.S. office at 1-718-258-5200 to report the loss and file an insurance claim.
3. Customers are responsible for all calls made on the phone prior to the phone being disconnected.

7. HOW TO RETURN YOUR AMIGO PHONE

All returns must be postmarked or delivered to the location from which they were received within 2 business days of your return from Israel to avoid late fees of \$4.00 per day.

If your phone was shipped to you, you will find enclosed an optional self-addressed, pre-paid UPS label (\$10.00 will be charged to your account)

1. Place your Amigo phone, waist-pack and all accessories into a box and seal it.
2. Give the box to any UPS driver or drop into any UPS Store, Drop Box or Authorized Shipping Outlet
3. To locate the nearest location to drop off the mailer call 1-800-PICK UPS or online at www.ups.com/dropoff
 - If you choose to return your phones using any other method you must obtain insurance and a tracking number.

Mail phones to Amigo-US 1912-B Flatbush Ave Brooklyn NY 11210 or check our web site for other return locations

7. TROUBLESHOOTING

Not able to make or receive calls:

- a. Ensure phone's **TRANSMITTER** is on.
 - i. To change, from idle screen press **OK**,
 - ii. Scroll to **Advanced**, Press **OK**,
 - iii. Scroll to **Transmitters**, highlight **ON** and press **OK**
 - iv. Press **YES** to allow **Transmit and Receive**
- b. Ensure phone is set to **Line 1**
 - i. To change, from idle screen press and hold **#** key until you see Line 1 appear