

Thank you for choosing Amigo U.S. phone service in Israel.  
Please read instructions carefully!

For Technical service in Israel dial \*1818 from your Amigo phone or 057-9031770 from any other phone.

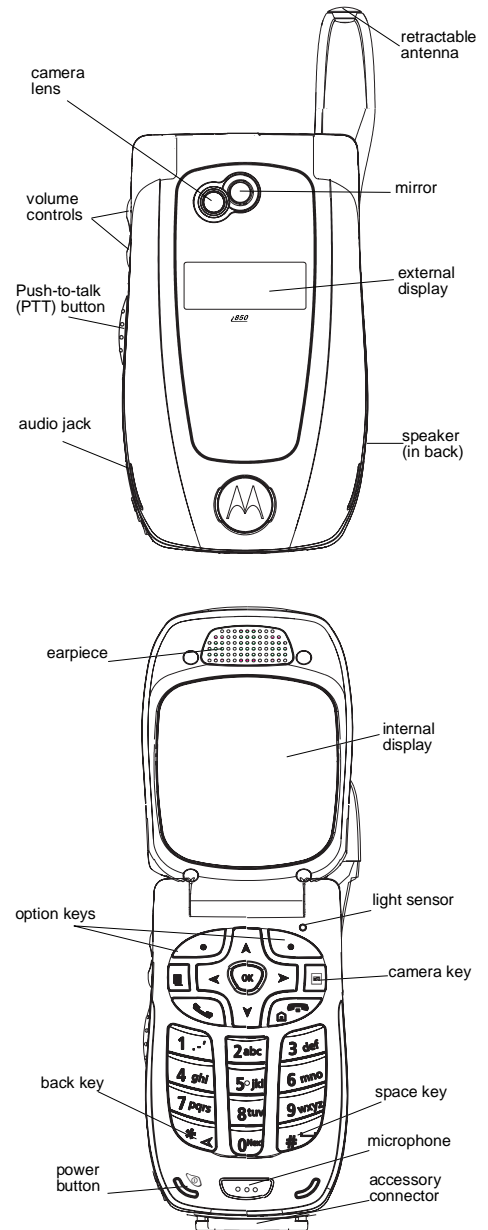
- All prices quoted assume that the user follows directions. FOR DIALING INSTRUCTIONS SEE ITEM # 3.
- You can find your Amigo phone number on a sticker on the back of your phone. This number begins with 057 and is followed by a set of numbers. Underneath your Amigo phone number is your Amigo PTT number. Instructions for using PTT can be found in item # 3.
- To dial your Amigo phone from outside of Israel your callers must *first* dial 011-972-57, *then* your phone number—*no 0 before the Israeli 57 area code required*.
- Your Amigo phone may work in the U.S. in ROAMING MODE; customers choosing to use this service will be charged **\$3.50 PER MINUTE**, PLUS airtime for incoming and outgoing calls and will be charged from the date of the first call. **Amigo U.S. strongly discourages such use. SIM cards/ codes may not be altered or changed.**
- Phones must be returned or postmarked within 48 hours

## 1. HOW TO USE YOUR AMIGO PHONE

- To turn your phone **ON** or **OFF**, press and hold the **POWER** button for two seconds.
- To access the main menu, press the **MENU** button on the left; press a second time for sub-menus.
- To scroll through menus and lists, use the up/down/right/left **NAVIGATION** keys.
- To select a highlighted item in any menu, press **OK** in the middle.
- To return to the idle screen, press the **END/ Home** button to the lower right of **OK**.

## 2. HOW TO MAKE PHONE CALLS AND USE THE WALKIE-TALKIE

- To make a **LOCAL CALL WITHIN ISRAEL**, turn phone **ON**, dial the area code, phone number, and then press the **SEND** button (*In Israel you must dial the 0 as part of the area code, Ex. 057*).
- To make an **INTERNATIONAL CALL FROM ISRAEL**, turn phone **ON**, press and hold the 0 button for two seconds until the + sign appears, then dial the country code, area code, and phone number, then press the **SEND** button. *Example: To call Amigo's New York office from Israel, you would press AND HOLD the 0 button until the + sign appears, and then simply dial 1-718-258-5200. OR dial 013, the*



country code, area code, phone number and press the **SEND** button. **Note: Using any other access for International dialing may result in higher per minute rates.**

- Each Amigo phone has its own Push to Talk™ (PTT™) number. The PTT number is used to connect walkie-talkie calls to other Amigo phones.
- To connect to another Amigo phone with the walkie-talkie, dial their PTT number and press the **PTT BUTTON**, which is the large oval on the left side of the phone. Your Amigo phone will make a CHIRPING sound to let you know your call is connected.
- Once you're connected, press AND HOLD the **PTT BUTTON** to talk. To listen, let go of the **PTT BUTTON**.
- To HANG UP, just close the phone or press the **END** button

### **3. HOW TO USE THE PHONEBOOK ON YOUR AMIGO PHONE**

- From the idle screen, select the **Contcs** menu by pressing the left **SELECTION BUTTON**.
- **[New Contact]** will be highlighted. Press **OK**. The **Contact Details** screen will appear.
- Use the phone's numbers to enter **Name**, (To change language press **MENU**, highlight **Languages**, press **OK**, highlight **English** & press **OK**), **Mobile No.** and any other info you wish to store then press **OK**. Use **Private** to store **PTT** number.
- To save the new number, select **Save** by pressing the left **SELECTION BUTTON**.

### **4. HOW TO USE THE AMIGO WIRELESS WEB/ INTERNAL E-MAIL SERVICE (INTERNET CHARGES APPLY)**

- To browse the web, press the **Brwsr** button on the main menu screen, then select on-screen options.

For E-mail:

Press **BRWSR** button

Scroll to Settings (Option 7) and Press **OK**

Scroll to Browser Settings (option 2) and Press **OK**

Scroll to Subscriber ID (Option 4), this is your e mail address.

**To change this address:**

Press **BRWSR** button.

Scroll to Email/SMS (Option 1) and Press **OK**

Press button under Menu (Right bottom corner of screen)

Scroll to Settings and Press **OK**

Scroll to E Mail Name (Option 2)

Enter your desired user name.

### **5. HOW TO SET UP AND CHECK VOICE MAIL**

- To set up your Amigo's voice mail for the first time, dial **151** and press **SEND**. Follow voice prompts to record greetings and save a personalized password.
- If you are ever prompted for a default password, use **4444**.
- If the initial set-up for voice mail is not working, or if you need to reset your password at any time, dial **\*1818**, and ask the rep to reset the voice mail and/or password.
- To check your voice mail, dial **151**, during your greeting press \* key, enter your password followed by the \* key.

### **6. HOW TO REPORT A LOST OR STOLEN PHONE**

1. To report a lost phone Dial **\*1818** from an Amigo phone, or 057-9031770 from any other phone and ask the representative to suspend service immediately. **BE SURE TO OBTAIN A CONFIRMATION NUMBER.**
2. Then call the Amigo U.S. office at 1-718-258-5200 to report the loss and file an insurance claim.
3. Customers are responsible for all calls made on the phone u

### **7. HOW TO RETURN YOUR AMIGO PHONE**

Enclosed is an optional self-addressed, pre-paid UPS label (\$10.00 will be charged to your account)

1. Place your Amigo phone, waist-pack and all accessories into the mailer; seal the envelope
2. Give the mailer to any UPS driver or drop into any UPS Store, Drop Box or Authorized Shipping Outlet
3. To locate the nearest location to drop off the mailer call 1-800-PICK UPS or online at [www.ups.com/dropoff](http://www.ups.com/dropoff)
4. If you choose to return your phones using any other method you must obtain insurance and a tracking number. Mail phones to Amigo-US 1912-B Flatbush Ave Brooklyn NY 11210 or check our web site for other return locations
5. All returns must be postmarked or delivered to the location from which they were received within 48 hours of your return from Israel to avoid late fees of \$4.00 per day.